# Sample Business Rule Use Case – Hide Asset Fields for HR

## Rule Name

BR – Hide Asset Fields for HR

## Module

Service Request

## Form or Catalog Item

New Employee Onboarding

## Trigger Conditions

* Requester Department = Human Resources

## Actions Taken

* Hide Fields: Asset Serial Number, Assigned Device, Software Installed
* Make Fields: Manager Email (Required), Start Date (Required)

## Purpose and Rationale

To simplify the form for HR users by hiding IT-specific asset fields that are not relevant during HR-led onboarding tasks. This reduces confusion, minimizes errors, and improves form usability for non-technical departments.

## Testing Notes

Tested with an impersonated HR requester. Fields are correctly hidden, and mandatory logic is verified across role switch scenarios.