# Service Catalog – Category Hierarchy Example

Main Categories and Common Subcategories:

1. Access Requests

- VPN Access

- Shared Drive Access

- Application Login

2. Hardware

- New Laptop Request

- Monitor or Docking Station

- Peripheral Accessories

3. Software

- Install Software

- Request New License

4. HR Services

- Employee Verification

- Leave of Absence Forms

5. Facilities

- Report Broken Equipment

- Request Office Supplies