# Portal Launch Banner Text – On Freshservice Login Screen

Freshservice is now live! Submit requests, search for help, or report issues in just a few clicks. Click the “Submit a Request” button to begin.

## ITIL Alignment Notes:

* Service Request Management – Promotes structured user entry for IT and facilities requests.
* Knowledge Management – Encourages the use of the portal as a knowledge access point.
* Change Enablement – Reinforces awareness of the transition to the new ITSM platform.